

Outlook, iPhone, Android, and other email clients require the following information:

All devices should use the IMAP protocol for incoming email. IMAP synchronizes with the mail server, with the long-term storage of your email residing on our mail server.

All devices use SMTP to send email.

Retrieving email:

incoming protocol:	IMAP
incoming mail server hostname:	mail.creativeinternet.com
incoming port:	993
incoming SSL:	Yes or ON
incoming encryption:	preferred: TLS or SSL/TLS alternate: STARTTLS
incoming userid:	full email address

Sending email:

outgoing protocol:	SMTP
outgoing mail server hostname:	mail.creativeinternet.com
outgoing port:	587
outgoing SSL:	Yes or ON
outgoing encryption:	preferred: TLS or SSL/TLS alternate: STARTTLS
outgoing server requires login authentication (this is usually a checkbox)	
> use same settings as login	
outgoing userid:	full email address

Email password strength requirements:

- 1 or more lowercase letters
- 1 or more Uppercase letters
- 1 or more digits (0-9)
- 1 or more special characters (!@#\$%^&*()-+=)
- 12 or more characters in length