

Outlook, iPhone, Droid, and other email clients require the following information:

You should have no more than one device using the POP protocol. If you choose to use the POP protocol, that device will provide your long-term storage of your email. Therefore, a POP device is usually a desktop or laptop using Outlook or MacMail.

All other devices, particularly smartphones and tablets, should use the IMAP protocol. IMAP synchronizes with the mail server, with the long-term storage of your email residing on our mail server.

All devices use SMTP to send email.

Retrieving email:

MOBILE DEVICES:

incoming protocol:	IMAP
incoming mail server:	mail.creativeinternet.com
incoming port:	143
incoming SSL:	Yes or ON
incoming protocol:	TLS or SSL
incoming security:	password
incoming userid:	full email address

PRIMARY DESKTOP or LAPTOP:

incoming protocol:	POP3 or POP
incoming mail server:	mail.creativeinternet.com
incoming port:	995
incoming SSL:	Yes or ON
incoming userid:	full email address

Sending email:

outgoing protocol:	SMTP
outgoing mail server:	mail.creativeinternet.com
outgoing port:	587
outgoing SSL:	Yes or ON
outgoing protocol:	TLS or SSL
outgoing security:	password
outgoing server requires login authentication (this is usually a checkbox):	use same settings as login
outgoing userid:	full email address

Email password strength requirements:

- 1 or more lowercase letters
- 1 or more Uppercase letters
- 1 or more digits (0-9)
- 1 or more special characters (!@#\$\$%^&*()-+=)
- 12 or more characters in length